

\*DO NOT STAPLE\*



**SIMONIZ® PRO SELECT™ Protection Plan  
Limited Warranty Registration  
WARRANTOR: THE DOWNEY COMPANY, INC.  
(800) 486-4213**

**Warrantor Copy**

WARRANTY# PS #

**SECTION 1 - CUSTOMER**

NAME (LAST)	(FIRST)	(MI)	PHONE	
ADDRESS	CITY		STATE	ZIP

**SECTION 2 – VEHICLE AND SALE INFORMATION**

YEAR	MAKE	MODEL
VIN	APPLIED DATE	MILEAGE AT APPLICATION
PRODUCT PURCHASE DATE	PRODUCT PURCHASE PRICE	NEW / PREOWNED

**SECTION 3 – DEALERSHIP INFORMATION**

DEALERSHIP NAME	PHONE		
ADDRESS	CITY	STATE	ZIP

**SECTION 4 – COVERAGE CHOICE**

<input type="checkbox"/> GLASSCOAT® WITH STAIN SENTRY	<input type="checkbox"/> SURFACE PRO	<input type="checkbox"/> ALLOY WHEEL PRO
<input type="checkbox"/> SANICHECK® ANTIMICROBIAL	<input type="checkbox"/> VISIONCLEAR®	<input type="checkbox"/> MAX PRO (INCLUDES ALL COVERAGES IN SECTION 4)

THE DOWNEY COMPANY, INC., OFFERS A LIMITED PRODUCT WARRANTY ("WARRANTY"). THE VISIONCLEAR WARRANTY IS LIMITED TO REPLACEMENT OF THE VISIONCLEAR PRODUCT ONLY AND DOES NOT PROVIDE REPAIR OR REPLACEMENT OF SURFACES TREATED WITH VISIONCLEAR. THE WARRANTY IS SUBJECT TO ALL TERMS AND CONDITIONS OUTLINED IN THIS DOCUMENT.

By signing below, I acknowledge that I have read this **WARRANTY** completely, understand the terms and conditions and my obligations under the **WARRANTY**, and have received a complete copy of the **WARRANTY**.

\_\_\_\_\_  
Customer Signature

**IF YOU HAVE ANY QUESTIONS REGARDING THIS WARRANTY, OR HOW TO FILE A CLAIM, CONTACT THE WARRANTOR AT (800) 486-4213**

**THIS AGREEMENT IS A LIMITED PRODUCT WARRANTY AND IS NOT INSURANCE. The purchase of this vehicle protection product is not a condition for obtaining financing for the purchase of a motor vehicle.**

**I. DEFINITIONS**

**DEALER:** the dealership identified above under **SECTION 3- DEALERSHIP INFORMATION.**

**WARRANTOR ("WE," "US," "OUR"):** THE DOWNEY COMPANY, INC. P.O. Box 307731, Gahanna, OH 43230, (800) 486-4213, who is the **WARRANTOR** to this WARRANTY.

**YOU or YOUR:** the customer identified above under **SECTION 1 - CUSTOMER INFORMATION.**

**II. SCOPE OF THIS WARRANTY:** The term of this WARRANTY for surfaces treated with **SIMONIZ® GLASSCOAT®** and **STAIN SENTRY** begins on the Applied Date shown above and is dictated by the model year of the vehicle at the time **SIMONIZ® GLASSCOAT®** is first applied. Any untitled or current model year vehicle is eligible for a LIFETIME WARRANTY. LIFETIME coverage is only available to the original purchaser and is not transferable to any other party. In the event, a vehicle with

**LIFETIME** coverage is transferred, the term of the original vehicle coverage shall be seven (7) years from the Applied Date, and the transferee shall be eligible to receive any remaining coverage under that seven (7) year term. Maintenance of the LIFETIME WARRANTY requires a second registration ten (10) years from the Applied Date. Please see the section titled LIFETIME WARRANTY REGISTRATION for details.

Any pre-owned vehicle that is ten (10) years old or less on the Applied Date is eligible for seven (7) years of coverage commencing from the Applied Date. This WARRANTY will not cover any pre-existing conditions. It is the sole responsibility of the issuing Dealer to make sure that the vehicle is in proper condition (no paint damage or interior stains) before any **SIMONIZ®** products are applied to the paint or interior of the vehicle.

The term of this WARRANTY for surfaces treated with **SIMONIZ®, SANICHECK® ANTI-MICROBIAL,** or **VISIONCLEAR®,** begins on the Applied Date shown above and ends at the seven (7) year time period for New Vehicles or Used Vehicles (up to ten (10) model years old). The registration of this WARRANTY is required except where such requirement is prohibited by state law. This WARRANTY gives You specific legal rights, and You may also have other rights which vary from



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to state. **WARRANTOR** does not authorize any person to create any other obligation or liability in connection with the **SIMONIZ® SANICHECK® ANTIMICROBIAL** or **VISIONCLEAR®** application. **ANY IMPLIED LIMITED WARRANTY OF MARKETABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE SIMONIZ® GLASSCOAT® WITH STAIN SENTRY, SANICHECK® ANTIMICROBIAL OR VISIONCLEAR® APPLICATION IS LIMITED IN DURATION TO THIS WRITTEN WARRANTY. PERFORMANCE OF REPAIRS IS THE EXCLUSIVE REMEDY UNDER THIS WRITTEN WARRANTY OR ANY IMPLIED LIMITED WARRANTY; WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM BREACH OF THIS WRITTEN WARRANTY OR ANY IMPLIED LIMITED WARRANTY.**

Some states do not allow limitations of how long an implied limited warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to You. This **WARRANTY** is granted for the sole benefit of the original owner and such transfer as permitted within this **WARRANTY**. This **WARRANTY** does not cover any economic loss or extra expense, including (without limitation), payment for the loss of time or pay, inconvenience, storage, loss of vehicle use, lodging, meals or other travel costs. Note: Any repair undertaken without the written authorization of the **WARRANTOR** will not be reimbursed.

**III. COVERAGES: (A) GLASSCOAT® WITH STAIN SENTRY (If selected in SECTION 4)** includes a single application of **GLASSCOAT®** to all the exterior painted sheet metal surfaces, exterior molding and trim on the Vehicle which provides increased resistance from damage caused by weather-induced acid rain, bird droppings, tree sap, insects (including lovebugs aka *Plecia nearctica*), aerosol spray paint, hard water spots, accidental paint overspray from newly painted road lines, road de-icing materials and exposure to the sun causing fading, chalking and loss of gloss; and an application of **STAIN SENTRY** which provides protection from normal day to day spills of all products intended for human consumption such as but not limited to sodas, coffee, milk, fast foods, ice cream, baby food, chewing gum; staining from urine, crayons, lipstick, facial make-up, ink, pet waste, blood, vomit, and dye transfer from clothing. Coverage for vinyl/leather surfaces treated with **STAIN SENTRY** includes punctures (less than 3/4 inch in diameter), loose seam stitching, and rips and tears (less than one inch in diameter) occurring as a result of weather-induced or ultraviolet-induced weakening of these surfaces. In the event the **GLASSCOAT®** fails to provide such resistance or to prevent any of the damage outlined herein, We will remedy such conditions, subject to the limitations and exclusions outlined in this **WARRANTY**, utilizing the best available methods of cleaning, reconditioning, or repair of the damaged surface.

**(B) SANICHECK® ANTIMICROBIAL (If selected in SECTION 4)** includes a single application of **SANICHECK®** to the interior of the Vehicle which provides antimicrobial protection and eliminates microbes and germs that cause bacteria to grow and provides odor resistance. In the event the **SANICHECK®** fails to protect such damage, We will remedy such condition, subject to

the limitations and exclusions outlined in this **WARRANTY** with a reapplication of **SANICHECK®** to the affected surface.

**(C) SURFACE PRO (If selected in SECTION 4)** includes a second application of **GLASSCOAT®** (which utilizes a unique applicator and application process different than "A" above) to all the exterior painted sheet metal surfaces which provides increased paint protection when minor (less than three inches (3") in diameter, length, width or total size) exterior surface abrasions or dents occur. In the event the **SURFACE PRO** fails to provide such resistance, We will remedy such condition, subject to the limitations and exclusions outlined in this **WARRANTY**, utilizing the best available methods of cleaning, reconditioning or repair of the damaged surface.

**(D) ALLOY WHEEL PRO (If selected in SECTION 4)** includes a single treatment of **GLASSCOAT®** to all the alloy wheels on the vehicle which provides increased resistance from alloy wheel corrosion and alloy wheel minor surface abrasion. In the event the **GLASSCOAT®** fails to provide such resistance or to prevent any of the damage outlined herein, We will remedy such condition, subject to the limitations and exclusions outlined in this **WARRANTY**, utilizing the best available methods of cleaning, reconditioning or repair of the damaged surface.

**(E) VISIONCLEAR® (If selected in SECTION 4)** includes a single treatment of **VISIONCLEAR®** to the windshield and headlights, which provides hydrophobic protection against rain and environmental elements. The **VISIONCLEAR®** is a product application only with no warranty for repair or replacement of damaged windshield or headlights. In the event **VISIONCLEAR®** fails to provide such hydrophobic resistance, We will provide an additional application of **VISIONCLEAR®** to the affected surface(s).

**(F) RENTAL CAR COVERAGE** in the event Your Vehicle is held out of service overnight, We will reimburse a car rental for the lesser of the actual number of days that the vehicle is being repaired or ten (10) days. Further, **WARRANTOR'S** maximum reimbursement shall be the lesser of the actual rental charge or fifty (50) dollars per day. You are responsible for the up-front expense and will be reimbursed under the guidelines outlined in this section.

**IV. HOW TO INITIATE A CLAIM:** Call (800) 486-4213 for assistance or visit [www.getprotec.com](http://www.getprotec.com). If the claim is approved, **WARRANTOR'S** sole obligation shall be to clean, repair and/or (for exterior items) repaint damaged surfaces and subsequently to reapply **SIMONIZ® GLASSCOAT® WITH STAIN SENTRY, SANICHECK® ANTIMICROBIAL** or **VISIONCLEAR®** products to the repaired surface. **WARRANTOR'S** obligations shall only be applicable for damage described in **SECTION III. COVERAGES** of this **WARRANTY**. **WARRANTOR** shall have sole discretion to implement and determine the appropriate remedy. **WARRANTOR** shall have the right before any other remedy to rebuff any paint damaged surface, and such rebuffing may be considered a remedy. **WARRANTOR** shall cause all services to be performed with reasonable attention, quality, and promptness. When possible, the selling Dealer may be used to perform the remedy; however, if not possible, **WARRANTOR** will designate the new repair facility. **WARRANTOR'S** liability is



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is limited to the cost to repair damage as described in this WARRANTY. For exterior damage, due to the effects of aging and paint variations over time, matching paint colors of repaired components to the colors of the original vehicle is not always possible and not covered under this WARRANTY. Claims will only be paid to the original owner or transferee of original WARRANTY. Any repair undertaken without written authorization of **WARRANTOR** will not be reimbursed. The owner of the vehicle must report all claims within thirty (30) days following the notice of any damage covered by this WARRANTY. Proof of ownership may be required. We reserve the right to request photos of any reported damage. You will be responsible for repair and/ or replacement costs if it is determined that the repair and/ or replacement is not eligible for coverage or for any costs in excess of what is covered under this WARRANTY.

**V. WARRANTY EXCLUSIONS/LIMITATIONS: (A) GENERAL:**

This WARRANTY does not provide coverage for damage to any surface not treated with the products described herein. RV's, Commercial vehicles and vehicles over ten (10) years old on the Applied Date are not covered by this WARRANTY. A commercial vehicle is any vehicle that is titled for commercial use or used for commercial purposes including but not limited to construction purposes, delivery purposes, commercial towing, commercial farm operation, volunteer public service(s), snow plowing, rental, livery, taxi, any type of emergency vehicle, or competitive or off-road racing. This WARRANTY does not cover damage resulting from war, invasions, civil war, insurrection, rebellion or revolution, nuclear radiation or radioactive contamination, or any act of terrorism. This WARRANTY does not cover damage occurring before or after the WARRANTY term.

**(B) GLASSCOAT® WITH STAIN SENTRY:** This WARRANTY does not include: damage caused by stone abrasions, fire, theft, objects striking a vehicle, impact or collision damage, vandalism (excluding spray paint), rust or surface rust, chipping, neglect or abuse, or damage sustained during misuse of the vehicle; flaking, cracking or separating of paint; untreated, repaired or repainted parts; damage due to paint defects which may be identified in a manufacturers technical bulletin regarding materials and workmanship during manufacture, written recall notice, policies or settlements; any parts, decals or equipment installed after the vehicle has left the factory assembly line; damage to any metal plated or chrome trim; any damage to the truck bed floor panel, or damage to the paint on the panels or tailgate of the truck bed facing the inside of the bed; damage to any surface not treated or treatable with **GLASSCOAT®**, damage caused by defects in the vehicles manufacturing materials or imperfections causing staining or fading; damage due to vandalism or mishandling by the vehicle owner; damage due to failure by any vehicle occupant to exercise reasonable care; staining or fading caused by corrosive materials, bleaches, acid, dyes (excluding food or clothing dyes); fading or staining caused by alterations or modifications of fabric or leather surfaces; staining from water; seat replacement or reupholstering due to dye transfer; damage to any surfaces not treated or treatable with **STAIN SENTRY**. If a permanent stain is caused by dye or ink damage, the repair is limited to reconditioning and/ or re-dyeing the damaged area only.

**(C) SANICHECK® ANTIMICROBIAL:** **SANICHECK®** actively

resists microbes and germs that cause bacteria and viruses that make contact with treated surfaces; however, We are not responsible for non-treated surfaces including, without limitation, passengers and cargo. Odors caused by anything other than bacteria, mold or mildew including, without limitation, smoke or anything related to the mechanical components of the Vehicle are not covered. The WARRANTY for treatment of an odor is limited to re-treating the surface with **SANICHECK®**. Treatment is limited to two attempts to re-treat the surface with **SANICHECK®**. We are not responsible for passengers that become sick from microbes, viruses, and bacteria.

**(D) SURFACE PRO:** This WARRANTY does not include: paint chips, scratches, dents requiring a body shop repair or greater than three (3") in diameter, length, width or total size ; dents on any non-sheet metal surfaces; dents caused by hail or other weather related damage; and dents that have sharply indented the metal and impede the metal from returning to its original shape.

**(E) ALLOY WHEEL PRO LIMITATIONS AND EXCLUSIONS:**

This WARRANTY does not include: damage to chrome, chrome-clad, or non-alloy wheels, or damage that requires wheel replacement; damage to tires; collision damage (including wheels that become bent, cracked or broken from curbing).

**(F) VISIONCLEAR®:** This WARRANTY does not include: glass replacement, windshield chip or crack repair, headlight chip or crack headlight replacement or internal headlight condensation issues. WARRANTY is limited to reapplication of **VISIONCLEAR®**.

**VI. YOUR RESPONSIBILITIES:**

You should maintain the vehicle with regular car washing and appearance maintenance as prescribed by Your automobile manufacturer. Cleaning Your vehicle of bird waste, tree sap, and other contaminants will help eliminate possible damage. You must report any damage within thirty (30) days following the notice of any such damage covered by this WARRANTY by contacting the **WARRANTOR** as directed under **SECTION IV. HOW TO INITIATE A CLAIM**. Failure to report damage within thirty (30) days of noticing the damage will void coverage under this WARRANTY and relieves **WARRANTOR** of all legal responsibility. **WARRANTOR** is not obligated or responsible for general cleaning and maintenance of the vehicles paint, fabric or leather surfaces. Regular care and cleaning are necessary.

**VII. LIMITS OF LIABILITY:**

All repairs are limited, to the extent possible, to only the damaged areas of the Treated Surfaces. Liability under this WARRANTY for covered repairs is further limited to the Actual Cash Value (ACV) of the Vehicle, as determined by the NADA Official Used Car Guide average trade-in value, at the time the damage is reported to the **WARRANTOR**. Damages must be reported within thirty (30) days following the notice of any such damage, and all damages reported to the **WARRANTOR** at the same time shall be considered one claim.

**VIII. TRANSFERS:** To make application for transfer, the new owner must submit this original WARRANTY along with the new owner's complete name, address and phone number to The



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Downey Company, Inc., Attn: Warranty Transfers, P.O. Box 307731, Gahanna, OH 43230. There is no fee to transfer this WARRANTY. This WARRANTY cannot be transferred to any new or used car dealer.

**IX. MISCELLANEOUS PROVISIONS:** This WARRANTY is insured by Plateau Casualty Insurance Company, 2701 N. Main St., Crossville, TN 38555, (800) 752-8328, under a contractual liability insurance policy. If the **WARRANTOR** and **WARRANTOR** fail to meet any obligation or pay any claim under the terms of this WARRANTY within sixty (60) days after proof of loss has been filed, You may file a claim directly with Plateau Casualty Insurance Company. We reserve the right to reject this Customer Registration, without obligation to any party, if it is not fully or accurately completed, or if the Seller fails to pay Us for the products purchased by You. **THE SELLER IS NOT AUTHORIZED TO MODIFY THE TERMS AND CONDITIONS OF THIS WARRANTY.**

**X. LIFETIME WARRANTY REGISTRATION:** Within one hundred and eighty (180) days of the ten (10) year anniversary of the Applied Date shown on this WARRANTY for surfaces treated **SIMONIZ® GLASSCOAT™** and **STAIN SENTRY**, and every five (5) years thereafter (within one hundred and eighty (180) days), You are required to log on to [www.getprotec.com](http://www.getprotec.com) to confirm that You still own the vehicle. If You are unable to log on to the website, You may submit Your confirmation by certified mail to the following address: The Downey Company, Inc., P.O. Box 307731, Gahanna, OH 43230.





**SECOND OWNER  
APPLICATION FOR TRANSFER**

Second Owner's Name: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Address: \_\_\_\_\_

Return entire WARRANTY including completed application for transfer to:

**THE DOWNEY COMPANY, INC.  
P.O. Box 307731  
Gahanna, OH 43230**